

Cuisinart®

Coffee Center MultiBrew 3-in-1 Coffee Maker

SS-18C SERIES



Instruction Booklet

For your safety and continued enjoyment of this product, always
read the instruction book carefully before using.

Important Safeguards

When using electrical appliances, basic safety precautions should always be taken to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

1. READ ALL INSTRUCTIONS.

2. Do not touch hot surfaces. Use handles and knobs.
3. To protect against electric shock, do not place the cord, plug, or base unit in water or other liquids.
4. This appliance should not be used by or near children or individuals with certain disabilities.
5. Unplug from the outlet when either the appliance or display clock is not in use, and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been dropped or damaged in any manner. Return the appliance to the nearest Cuisinart Repair Center for examination, repair, and electrical or mechanical adjustment.
7. The use of accessory attachments not recommended by Cuisinart may cause injuries.
8. Do not use outdoors.
9. Do not let the cord hang over the edge of a table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Always fill the water reservoir first, then plug the cord into the wall outlet. To disconnect, push the BREW/STOP button, then remove the plug from the wall outlet.
12. Do not use this appliance for other than its intended use.
13. Snap the lid securely onto the carafe before serving any beverages.
14. Scalding may occur if the lid is removed during the brewing cycle.
15. The glass carafe is designed for use with

this appliance only. It must never be used on the range top.

16. Do not set a hot carafe on a wet or cold surface.
17. Do not use a cracked carafe or a carafe with a loose or weakened handle.
18. Do not lift handle to open the lid of the coffee maker while brewing is in progress.
19. Do not overfill the water reservoir. Use **ONLY WATER** in this appliance! Do not put any other liquids or foods in the water reservoir except as instructed in the cleaning instructions in this guide.
20. Do not clean the carafe, heating plate, or single-serve drip tray with harsh cleansers, steel wool pads, or other abrasive materials.
21. **WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE THE BASE PANEL. NO USER-SERVICEABLE PARTS ARE INSIDE. REPAIR SHOULD BE DONE ONLY BY AUTHORIZED PERSONNEL.**
22. Do not place cloth or otherwise restrict airflow beneath coffee maker.
23. Use only the Cuisinart® gold-tone commercial-style filter or standard cone-shaped paper filter with this unit. **OTHER GOLD-TONE PERMANENT FILTERS MAY CAUSE THE COFFEE MAKER TO OVERFLOW.**
24. Do not operate your appliance in an appliance garage or under a wall cabinet. **When storing in an appliance garage, always unplug the unit from the electrical outlet.** Not doing so could create a risk of fire, especially if the appliance touches the walls of the garage or the door touches the unit as it closes.
25. Only use capsules intended for this appliance. If a capsule does not fit, do not force the capsule into the appliance. **WARNING:** To avoid the risk of injury, do not open the brew chamber during the brew process.
26. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
27. Children should be supervised to ensure that they do not play with the appliance.

Save These Instructions For Household Use Only

Warning: Risk of Fire or Electric Shock



The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of fire or electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

Special Cord Set Instructions

A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord. Longer extension cords may be used if care is exercised.

If a long extension cord is used, the marked electrical rating of the extension cord must be at least as great as the electrical rating of the appliance, and the longer cord should be arranged so that it will not drape over the countertop or tabletop, where it can be pulled on by children or tripped over.

Notice

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.

Operating Notice

Clogging and backing up of water and/or coffee in the filter basket can occur under any or a combination of any of the following conditions: the use of too finely ground coffee; using two or more paper filters; using the gold-tone filter in conjunction with a paper filter; not properly cleaning coffee grounds from the gold-tone filter; or allowing coffee grounds to spill over the filter.

Caution: Never open the filter basket during the brewing cycle, even if no water is draining from the filter basket, because extremely hot water/coffee can spill out from the filter basket and cause injury. If water/coffee is not draining from the filter basket during the brewing cycle, unplug the unit and wait 10 minutes before opening and checking the filter basket.

	WARNING RISK OF FIRE OR ELECTRIC SHOCK – DO NOT OPEN	
WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REPAIR SHOULD BE DONE BY AUTHORIZED SERVICE PERSONNEL ONLY.		

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Unpacking Instructions

1. Place the box on a large, sturdy, flat surface.
2. Remove the instruction book and any other literature.
3. Turn the box so that the back side of the coffee maker is down, and slide the coffee maker from the box.
4. After the coffee maker has been removed, place the box out of the way and lift off the packing material.
5. Grasp the carafe by its handle, remove it from the heating plate, and remove the polybag.
6. Remove the polybag covering the coffee maker.
7. Save all packing materials in case you have to ship the machine in the future.

KEEP ALL PLASTIC BAGS AWAY FROM CHILDREN.

The Quest for the Perfect Cup of Coffee

Element 1: Water

Hot beverages are made up primarily of water. If water doesn't taste good from the tap, it won't taste good in your drink. Cuisinart includes charcoal water filters in its water reservoirs to remove chlorine, bad tastes, and odors for the purest flavors every time you brew.

Element 2: Coffee

The flavor of your beverage comes from the coffee, tea, cocoa — or whatever you're brewing. To achieve the best taste, always use the best ingredients. Select fresh, high-quality beans or ground coffee, and only the best single-serve capsules.

Element 3: Grind

The grind of coffee or the refinement of tea leaves is critical for proper flavor extraction. Pre-ground ingredients in top-quality single-serve capsules ensure excellent, flavorful results. When using beans or pre-ground coffee to brew into the carafe or use in the HomeBarista® XL Reusable Filter Cup, the grind is just as critical. If it's too fine, overextraction will result in bitterness and may clog the filter. If too coarse, maximum flavor is not extracted. We recommend a medium-fine grind.

Element 4: Proportion

Coffee that is too strong or too weak is always a disappointment. Follow the recommended portions of ground coffee in the instructions under Brewing Coffee for the drip side or under Brewing with the HomeBarista® XL Reusable Filter Cup for the single-serve side. You can later adjust the amount to suit your taste.

12-Cup and Single-Serve Coffee Maker

Features and Benefits

1 cup = 5 oz., varies by brewing technique.

1. Dual-Position 62-oz. Removable Water Reservoir

Reservoir is removable for easy refills and can be positioned on either the side or the back of the unit depending on your preference.

2. Storage Compartment

Holds the HomeBarista® XL Reusable Filter Cup or the Removable Pod/Capsule Holder when not in use.

3. Brew Handle

4. Brew Head/Brewing Chamber

Holds the HomeBarista® XL Reusable Filter Cup or the Removable Pod Capsule Holder for brewing.

5. Control Panel

See detailed illustration on page 8.

6. Coffee Scoop

Integrated for easy storage.

7. Removable, Adjustable Single-Serve Drip Tray

Drip tray can be repositioned to accommodate smaller cups and removes for easy cleaning and to fit travel mugs.

8. Removable Single-Serve Drip Tray Grate

Removes for easy cleaning.

9. HomeBarista® XL Reusable Filter Cup

Holds up to 25 grams of coffee grounds.

10. Removable Pod/Capsule Holder

11. Charcoal Water Filter

12. Charcoal Water Filter Holder

13. Gold Tone Coffee Filter

14. Cord Storage (not shown)

15. Sleep Mode (not shown)

As a safety feature, your coffee maker will automatically go into sleep mode when it is idle for longer than 30 minutes. Press the Brew/Stop button to wake up screen and turn unit back on.

16. 60-Second Reset (not shown)

One-minute protection in case a breaker trips, the unit is unplugged, or the power fails. The unit will continue unfinished brewing once turned back on.

17. Removable Milk Whisk

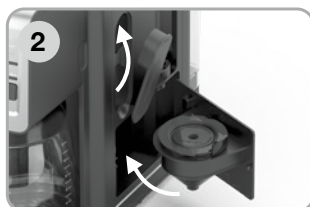
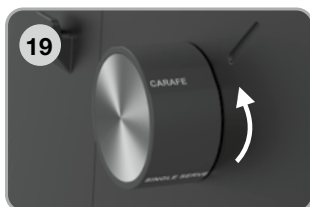
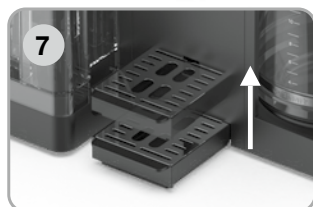
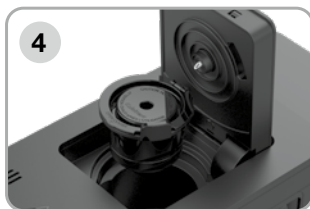
Froths up all types of milk and removes for easy cleaning.

18. Single-Serve/Hot Water Dispenser

Serves single-serve beverages or dispenses hot water.

19. Selection Knob

Use to set function to “Carafe”, “Hot Water”, “Single Serve”, or “Eject”. LED indicators light to show selection (except “Eject”).



Getting to Know Your Control Panel

Detailed programming and use instructions are on pages 9–11.

1. LED Display

a. Clock

b. Setting Menu (not shown)

- Clock Set
- Carafe Temp Set – 3 options: L, M, H
- Keep Warm Time Set – up to 4 hours
- Hot Water Temp Set – 3 options: 175°F, 185°F, 195°F
- Tone On/Off
- Clean

2. Setting Dial

Use to scroll through the setting options and adjust settings as needed.

3. Auto On Button

Use to set and activate Auto On (programmable up to 24 hours in advance). Auto On LED indicator lights when Auto On is activated.

4. Strength Button

Use to select brew strength, Regular or Bold, or the Over Ice function. LED indicators light to show selected option. **NOTE:** When using the Over Ice function or the Regular function, the BOLD function will be deactivated.

5. Size Button

Use to select single-serve brew size and hot water serving size. LED indicators light to show selected size.

6. Brew/Stop Button

Use to start/pause the brewing cycle.

7. Selection LED Indicators

Light to show selected function (using the Selection Knob on the side of the unit): Hot Water, Single Serve, or Carafe.

8. Add Water Indicator

Lights when the water reservoir needs to be refilled.



Charcoal Water Filter

Inserting the water filter

1. Remove the filter from the polybag and soak, fully immersed, in cold tap water for 15 minutes.
2. Lift the water filter holder out of the removable water reservoir.
3. Press down on the filter compartment and pull toward you to open.
4. Place the filter into the holder and snap closed. Be careful: Improper placement can tear the filter skin.



5. Flush the filter by running cold tap water through the holes in the bottom of the compartment for 10 seconds.
6. Allow the filter to drain completely.
7. Slide the water filter holder back into the channel in the water reservoir, pushing down to the base of the unit.



NOTE: We recommend changing the water filter every 60 days or after 60 uses, and more often if you have hard water.

Replacement filters can be purchased in stores, by calling Cuisinart Consumer Service, or at www.cuisinart.ca

Setting Up Your 12-Cup Coffee Maker

Initial Cleaning

Perform an initial cleaning before making your first beverage. Follow these instructions, without adding coffee.

1. Insert charcoal water filter if you haven't already. Instructions at left.
2. Fill the water reservoir. The reservoir can either be removed and filled at the sink or you can fill it using the carafe.



3. Make sure the carafe is in place.
4. If you haven't already, plug the power cord into an independent outlet.
5. Set the Selection Knob to "Carafe", press the BREW/STOP button, and allow brew cycle to run.
6. The one-time cleaning process is complete. Discard the hot water. Your coffee maker is ready to use.

How to Use the Dual-Position Removable Water Reservoir

The water reservoir is removable for easy refills, and can be positioned either in the back or on the side of the unit. To remove reservoir, simply lift it up and remove from the base. To reposition the reservoir, simply place it back on the base.



Programming Your 12-Cup Coffee Maker

Setting the Clock

NOTE: Selection Knob must set to “Carafe” or “Single Serve” to set clock.

1. When the coffee maker is first plugged in, 12:00 will flash, indicating that the unit is in the clock setting mode. If 12:00 stops flashing, rotate the Setting Dial to select “Clock Set”, then press the dial to enter setting mode. The hour will flash.
2. Rotate the Setting Dial to set the desired hour.
NOTE: Be sure the PM indicator is on if setting a PM time. Press the dial to confirm. The minutes will flash.
3. Rotate the Setting Dial to set the desired minutes, then press the dial to confirm and exit setting mode.
4. To exit clock setting mode at any time, rotate the Setting Dial to any other setting or simply wait for the numbers to stop blinking.

Setting the Auto On Time

Use this feature to set the Auto On time, up to 24 hours in advance. **NOTE:** Be sure to fill the unit with water and coffee grounds prior to brewing.

1. Press Auto On Button to start the process to set the time to brew coffee.
2. Follow the directions under SETTING THE CLOCK above to program your start-brew time. Five second after finishing, the unit will automatically exit Auto On setup.

To activate Auto On: Press the AUTO ON button. The previously set time will appear and the Auto On LED indicator will light.

To deactivate Auto On: Press the AUTO ON button. The Auto On LED indicator will turn off.

Setting the Keep Warm Time

Use this feature to set the carafe Keep Warm time, up to 4 hours. Default time is 2 hours. **NOTE:** This must be done prior to brewing.

1. Set the Selection Knob, to “Carafe”.
2. Rotate the Setting Dial to select “Keep Warm Time Set”, and press the dial to enter setting mode.
3. Rotate the Setting Dial to select the desired time from 0 to 4 hours, in 30-minute increments. Press dial to confirm setting and exit setting mode.

Setting the Carafe Temperature

Use this feature to control the temperature of the coffee. Default setting is Medium.

NOTE: This must be done prior to brewing.

1. Set the Selection Knob to “Carafe”.
2. Rotate the Setting Dial to select “Carafe Temp Set”, and press the dial to enter setting mode.
3. Rotate the Setting Dial to select desired temperature: low (L), medium (M), or high (H).
4. Press the Setting Dial to confirm setting and exit setting mode.

Brewing Coffee

Follow instructions in Setting Up Your 12-Cup Coffee Maker on page 9.

1. **Insert the charcoal water filter**
Follow directions for the preparation and insertion of the filter on page 9.
2. **Fill the water reservoir**
Fill the water reservoir to desired level, without exceeding the MAX fill line.
NOTE: The volume of water you add is what is dispensed.
3. **Before brewing**
Make sure the glass carafe is in position on the heating plate and the top cover is closed. Plug the cord into an electrical outlet.
4. **Set Selection Knob to “Carafe.”**
The Carafe LED indicator will illuminate.
5. **Set preferences**
Default strength is REGULAR. Press the STRENGTH button to select BOLD if desired. For brewing over ice, see “Brewing Over Ice” on page 11.
6. **Add ground coffee**
Remove the filter basket by grasping the handle and lifting straight up. Insert a #4 paper filter or permanent filter. Be sure that the paper filter is completely open and fully inserted in the basket. It may help to fold and flatten the seams of a paper filter beforehand. Add 1 level scoop of ground coffee

per cup*. Adjust the amount according to taste. *1 cup = 5 oz., varies by brewing technique.

NOTE: The maximum capacity for ground coffee is 12 tablespoons. Exceeding this amount may cause overflow if the coffee is too finely ground. In order not to cause overflow, we recommend not a paper filter and the permanent filter at the same time. Put the filter basket in the filter basket holder, and press firmly on the cover to be sure it closes securely.

7. Brewing coffee

Press the BREW/STOP button to start brewing. The Carafe indicator light will flash slowly. If you have set the Auto On, the coffee maker will brew at the set time. Please make sure you always have water in the reservoir and coffee in the brew basket if using the Auto On feature.

8. After brewing

When the brewing cycle has been completed, coffee will continue to stream from the filter for several seconds. When streaming completely stops, five beeps will sound, and you can now enjoy your coffee.

NOTE: Brew basket may be hot during and directly after brewing. Wait at least 10 minutes before opening.

NOTE: Once the coffee maker is in keep warm, the hot water and single serve side can be used normally.

3. Press the STRENGTH button to select OVER ICE.

NOTE: The BOLD and CARAFE TEMP functions will be deactivated when using the Over Ice mode.

4. Brewing

Follow steps 4 through 7 in Brewing Coffee on page 10-11 to complete brewing.

5. After brewing

The coffee maker will automatically go into standby mode after brewing is complete.

NOTE: Please clean out brew basket in between brews to avoid overflow and poor-tasting coffee.

Brew Pause™ Feature

This feature interrupts the flow of coffee from the basket to let you pour that first cup mid-brew. Because the flavor profile of coffee brewed at the start of a cycle differs from that brewed toward the end, be aware that using this feature will weaken the flavor strength of the finished pot.

NOTE: Removing carafe for more than 30 seconds may cause filter basket to overflow.

Brewing Over Ice

The OVER ICE feature adjusts the brew process to maximize coffee flavor for making iced coffee. Either brew coffee directly over ice or add ice to coffee after it is brewed.

1. Fill the water reservoir

Fill the water reservoir to desired level, without exceeding the MAX fill line.

NOTE: The volume of water you add is what is dispensed.

2. Add ice

Fill the glass carafe with ice. Make sure the glass carafe is in position on the heating plate and the top cover is closed. **NOTE:** Adjust amount of ice based on personal preference. Adding too much ice could impact the overall flavor of the coffee.



12-Cup Coffee Maker

Cleaning and Maintenance

Always turn unit off and remove the plug from the electrical outlet before cleaning.

Remove the paper filter and ground coffee by pressing the button on the side to open up the filter basket. The filter basket can be washed in warm, soapy water and rinsed thoroughly, or cleaned in the upper rack of the dishwasher. Dry all parts after use.

Do not put any water in the unit once the filter basket has been removed. Wipe the area under the filter basket with a damp cloth.

Remove the carafe from the heating plate. Discard any remaining coffee. The carafe and lid can be washed in warm, soapy water and rinsed thoroughly, or placed in a dishwasher. The carafe and carafe lid should be placed on the upper rack only.

Do not use any scouring agents or harsh cleansers on any part of the coffee maker.

Never immerse base unit in water or other liquids. To clean base, simply wipe with a clean, damp cloth and dry before storing. Fingerprints and other blemishes on the housing can be washed off with soap and water or a nonabrasive cleaning solution. Wipe heating plate with a clean, damp cloth. Never use rough, abrasive materials or cleansers to clean the heating plate. Do not dry the inside of the water reservoir with a cloth, as lint may remain.

Descaling

Descaling refers to the removal of calcium deposits that form over time on the metal parts of the coffee maker.

To Descale Your Coffee Maker

Depending on the mineral content of water in your area, calcium deposits (scale) may build up in your coffee maker. Though scale is not toxic, it can affect performance. Descaling the coffee maker when the indicator signals it is time to do so will help protect the heating element and other parts that come into contact with water.

For optimal performance, descale coffee maker every three to six months. If calcium deposits build up faster, a CLEAN icon will appear on the display, indicating the coffee maker should be descaled.

To clean:

1. Set Function Knob to "Carafe".
2. Remove the charcoal water filter holder from the water reservoir before running the cleaning cycle.
3. Fill the water reservoir to the MAX line with a mixture of $\frac{1}{3}$ white vinegar and $\frac{2}{3}$ water.

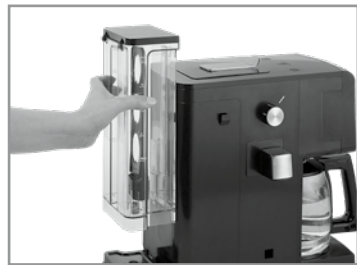
4. Rotate the Setting Dial to select "Clean" and press dial to confirm. The CLEAN icon will flash. Press the BREW/STOP button to start the cleaning cycle.
5. When the cycle is completed, five beeps will sound and the coffee maker will shut off.
6. If the CLEAN icon illuminates once more repeat the cleaning procedure with a fresh solution of vinegar and water. NOTE: One cleaning cycle is usually sufficient.
7. Once the CLEAN icon remains off, run one more cycle with a full reservoir of fresh cold water to rinse the unit.
8. Return the charcoal water filter to the holder inside the water reservoir. Your coffee maker is ready to brew!

Setting Up Your Single-Serve Coffee maker

Initial Cleaning

Perform an initial cleaning before making your first beverage. Follow these instructions, without inserting a capsule.

1. Insert the charcoal water filter if you haven't already. Instructions on page 9.
2. Remove the water reservoir from the unit.



3. Fill the reservoir with water and put it back on the unit.
4. If you haven't already, plug the power cord into an independent outlet.
5. Open and close the brew head. Do not add a capsule.
6. Place a mug on the drip tray.
7. Press the BREW/STOP button. The Single serve LED indicator light will flash slowly and the hot water will start to dispense momentarily.
8. The one-time cleaning process is complete. Discard the hot water. Your coffee maker is ready to use.

Using the Single-Serve Coffee Maker

Follow instructions in **Setting Up Your Single-Serve Coffee Maker** on page 12.

Brewing

1. Remove the water reservoir to fill.



2. Add water to the water reservoir. Replace on the unit.
3. Place a cup or mug on the drip tray.
NOTE: The position of the drip tray can be adjusted to fit your cup/mug, and the drip tray grid can be removed to accommodate taller mugs.



4. Select a single cup pod. **NOTE:** Do not remove the foil lid or puncture the capsule.
5. Open the brew head and place the capsule in the brewing chamber. Make sure to press the capsule down completely in place. Close the brew head.
NOTE: We recommend you press the pod in until you hear a "click" before closing the brew head. This ensures that the pod is properly pierced for brewing.
CAUTION: There are two sharp needles in the brewing chamber that puncture the capsule, one above and one below. To avoid risk of injury, do not put your fingers in the capsule brewing chamber.



6. Set the Selection Knob to "Single Serve". The Single Serve LED indicator will illuminate.
NOTE: If water level is under 20 oz., the ADD WATER indicator will appear and you won't be able to use the unit until you add water to the reservoir.
a. OVER ICE
For over ice brewing, add ice to a mug or iced coffee cup of your choice. Press the STRENGTH button to select OVER ICE. **NOTE:** The BOLD and Regular function will be inactive when using the Over Ice mode.
7. Select Brew Size:
Default brew size is 10 oz. To change it, press the SIZE button repeatedly until the corresponding LED indicator lights up. **NOTE:** You can brew up to 12 oz. using the Removable Pod/Capsule Holder, and up to 20 oz. using the HomeBarista® XL Reusable Filter Cup.



8. Press the BREW/STOP button to begin the brewing process. The beverage will start to dispense momentarily. **NOTE:** To cancel brewing, simply press the BREW/STOP button again and the brewing process will be stopped and the LED display will show "STOP".
CAUTION: There is very hot water in the capsule chamber during the brewing process. To avoid risk of injury, do not lift the handle or open the capsule chamber during the brewing process.

9. Once fully dispensed, the Single Serve LED indicator will go solid and the display will show the current time. Lift the brew handle, then remove and dispose of the used capsule. Close the brew head.

CAUTION: Capsule will be hot.



10. Enjoy your cup of coffee! Your coffee maker is ready to use again.

NOTE: You must open and close the brew head in between brews. The unit will not brew again until this happens. This prevents a weaker brew.

Brewing with the HomeBarista® XL Reusable Filter Cup

1. Fill the HomeBarista® XL Reusable Filter Cup with ground coffee, making sure not to fill past the MAX fill line. Adjust the amount to your personal preference. Do not tamp the grounds. Make sure there are no grounds remaining on the upper rim of the filter basket. Close lid.

NOTE: Max fill is 4 scoops or 25 grams.



2. Remove the Removable Pod/Capsule Holder from the brewing chamber by pulling toward you.



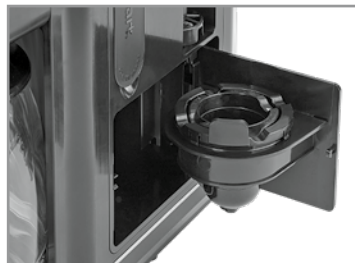
- a. Drop the HomeBarista® XL Reusable Filter Cup into the brewing chamber. There is no need to snap it into place.
b. Follow brewing instructions on pages 13–14 to start brew cycle.

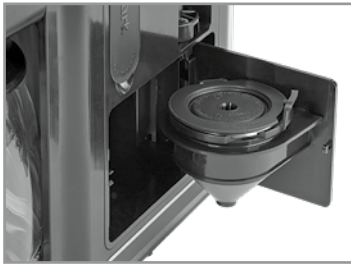
NOTE: To cancel brewing, simply press the BREW/STOP button.



3. After brewing, raise the brew handle and remove the HomeBarista® XL Reusable Filter Cup.
Use caution as it will be hot.
4. Replace the capsule holder, ensuring that the arrow on the capsule rim aligns with the arrow on the brewing chamber. Gently push the capsule holder to snap into place.

NOTE: When not in use, keep the Removable Pod/Capsule Holder or the HomeBarista® XL Reusable Filter Cup in the storage compartment on the side of the coffee maker.





Single-Serve Coffee Maker Cleaning and Maintenance

Cleaning External Parts

We recommend regular cleaning of the coffee maker's external components.

1. Never immerse the coffee maker in water or other liquids. The housing and other external components may be cleaned with a soapy, damp, nonabrasive cloth.
2. To remove the drip tray, simply lift it toward you, keeping it level at all times in order to prevent spills. Wash the drip tray and drip tray's grate in warm, soapy water. Pat dry before reinstalling.
3. To remove the single-serve/water dispenser for cleaning, set the Selection Knob to "Eject" and pull the dispenser. Wash the dispenser in warm, soapy water, and pat dry before reinstalling.
NOTE: The dispenser is dishwasher safe.
NOTE: Do not clean any part of the single-serve coffee maker with cleansers, steel wool pads, or other abrasive materials.

Cleaning the Capsule Holder

CAUTION: There are sharp needles that puncture the capsule above and below. To avoid risk of injury, do not put your fingers in the brewing chamber.

1. The capsule holder is top-shelf dishwasher safe (use a low-temperature cycle). To remove, lift the handle to open the brewing chamber. Grasp the top of the capsule holder and pull up.
2. Cleaning the funnel:
To remove the funnel from the capsule holder, hold the funnel in your left hand, twist the bottom away from you slightly, and pull away from the capsule holder to remove. The funnel is top-rack dishwasher safe.
NOTE: The funnel may be tight the first few times you remove it; this is normal and will loosen with continued use.
3. Cleaning the exit needle:
The exit needle is located on the inside bottom of the capsule holder assembly. Should a clog arise because of coffee grounds, it can be cleaned using a paper clip or similar tool.

Remove the capsule holder from the unit, then remove the funnel from the capsule holder and insert the paper clip into the exit needle to loosen the clog and push it out.



4. Replace the funnel onto the capsule holder by lining up the tabs in the funnel with the notches on the capsule holder, and then twist toward you until the funnel locks into place. After cleaning, replace the capsule holder, being sure to align the arrow on the capsule holder rim with the arrow on the brewing chamber.
5. Cleaning the piercing needle:
The piercing needle is located on the inside of the brewing chamber. Should a clog arise because of coffee grounds, it can be cleaned using a paper clip or similar tool. Insert the paper clip to loosen the clog and push it out.



Cleaning the Homebarista® XL Reusable Filter Cup

Simply dispose of coffee grounds, then hand-wash both the filter cup and filter, or clean on the top rack of a dishwasher.

Cleaning the Water Reservoir

It is normal over time for discoloration, spotting, or staining to appear in the water reservoir due to the mineral content of the water used. This will not affect the operation of the coffee maker. However, be sure to clean the water reservoir regularly to minimize buildup.

Clean inside the water reservoir with a damp, lint-free cloth as necessary.

Using the Milk Whisk

The built-in milk whisk lets you froth any type of milk to complete your favorite cup of coffee.

NOTE: The milk whisk does not heat milk.

1. Pour milk into a mug or jug.
2. Submerge head of milk whisk into milk and press the power button on top of the whisk and froth for 30~45 seconds.
3. Move cup/jug at an angle until the desired froth is achieved.



4. Clean whisk after each use.

To clean milk whisk:

Unplug the machine and rotate the bottom part of the milk whisk to detach it. Clean in warm soapy water, and then reattach.

Using the Hot Water Feature

1. Set the Selection Knob to "Hot Water". The Hot Water LED indicator will illuminate.
2. Rotate the Setting Dial to select desired temperature: 175°F, 185°F, or 195°F.
NOTE: Default temperature is 185°F or the last setting used.
3. Press the SIZE button to select cup size, up to 20 oz. **NOTE:** Default is 10 oz. or the last setting used. This is the fixed amount of water that will be dispensed each time.
4. Press the BREW/STOP button to start dispensing hot water.



NOTE: During the process of brewing hot water, if the "BREW/STOP" button is pressed, the LED display will show "STOP"

Maintenance

Any other servicing should be performed by an authorized service representative.

Troubleshooting

PROBLEM	SOLUTION
Machine will not brew.	Turn off and unplug the machine for 1 minute or more.
	Make sure there is water in the reservoir.
	Make sure the removable reservoir is properly installed.
	Make sure the brew head is completely closed.
Machine turns off by itself.	The machine's energy-save mode puts the unit to sleep after 30 minutes of nonuse. Simply turn the Selection Knob or turn the Setting Dial or press any button to "wake up" the unit.
Coffee basket is overflowing.	If the basket is overfilled with ground coffee or if the coffee is too finely ground, the coffee ground basket can overflow. See "The Quest for the Perfect Cup of Coffee" on page 5 for suggestions on how to find the right grind and portion.
	Don't use a paper filter with the gold-tone filter. Either one or the other should be used, not both.
The single-serve function is not working while brewing coffee in the carafe.	The single-serve mode cannot be used while the 12-cup coffee maker is brewing coffee. Once the brew is complete and in Keep Warm mode, the single-serve mode can be used.
Single-serve coffee maker has a slow stream of water, makes a short cup, or sputters as it brews.	The piercing or exit needle may be clogged with coffee. Remove the pod capsule holder from your unit and then twist off the funnel that makes up the bottom portion on the holder. Use a paper clip to loosen the clog and push it out. Follow steps 1–5 of "Cleaning the Capsule Holder" on pages 15.
The CLEAN indicator is still on after descaling.	Be sure the descaling process was properly done by following the instructions on page 12 for the 12-cup coffee maker. Repeat descaling cycle until the CLEAN indicator disappears.

WARRANTY

LIMITED 3-YEAR WARRANTY

We warrant that this Cuisinart product will be free of defects in materials or workmanship under normal home use for 3-year from the date of original purchase. This warranty covers manufacturer's defects including mechanical and electrical defects. It does not cover damage from consumer abuse, unauthorized repairs or modifications, theft, misuse, or damage due to transportation or environmental conditions. Products with removed or altered identification numbers will not be covered.

This warranty is not available to retailers or other commercial purchasers or owners. If your Cuisinart product should prove to be defective within the warranty period, we will repair it or replace it if necessary. For warranty purposes, please register your product online at www.cuisinart.ca to facilitate verification of the date of original purchase and keep your original receipt for the duration of the limited warranty.

This warranty excludes damage caused by accident, misuse or abuse, including damage caused by overheating, and it does not apply to scratches, stains, discolouration or other damage to external or internal surfaces that does not impair the functional utility of the product. This warranty also expressly excludes all incidental or consequential damages.

Your Cuisinart product has been manufactured to the strictest specifications and has been designed for use only in 120 volt outlets and only with authorized accessories and replacement parts. This warranty expressly excludes any defects or damages caused by attempted use of this unit with a converter, as well as use with accessories, replacement parts or repair service other than those authorized by Cuisinart.

If the appliance should become defective within the warranty period, do not return the appliance to the store. Please contact our Customer Service Centre:

Toll-free phone number:

1-800-472-7606

Address:

Cuisinart Canada

100 Conair Parkway, Unit # 1
Woodbridge, ON L4H 0L2

Email:

consumer_Canada@conair.com

Model:

SS-18C

To facilitate the speed and accuracy of your return, please enclose:

- \$10.00 for shipping and handling of the product (cheque or money order)
 - Return address and phone number
 - Description of the product defect
 - Product date code*/copy of original proof of purchase
 - Any other information pertinent to the product's return
- * The date code format we are using on unit is WWYY, representing week, and year.
eg.2426 = manufactured in 24th week of the year 2026.

Note: We recommend you use a traceable, insured delivery service for added protection. Cuisinart will not be held responsible for in-transit damage or for packages that are not delivered to us.

To order replacement parts or accessories, call our Customer Service Centre at 1-800-472-7606. For more information, please visit our website at www.cuisinart.ca.

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